



**P3 USER GUIDE FOR MARKET ACTORS
RESIDENTIAL & HARD TO REACH
STANDARD OFFER PROGRAMS**



Updated January 2017

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INTRODUCTION

The P3 User Guide provides Market Actors in the Residential and Hard to Reach Standard Offer Programs with guidelines for registering as a new user, creating a sponsor profile, uploading documents, and project creation through submittal. Specific screen shots and directions are given for the majority of form-types that will be seen within the EnerTrek® P3 software, the online database tracking system.

When working with P3 Residential and Hard to Reach Standard Offer Program forms, a few principles should be observed:

- Unless specifically directed to use the browser's buttons, use the navigation buttons provided on the P3 forms.
- Avoid pressing a “submit” or “accept” button multiple times if your browser performance slows.
- Review the entire form before proceeding to ensure that all of the information required has been provided.
- Although not necessary to successfully complete each form, fields should not be left blank. Enter “None” or “N/A” if the field does not apply.

* The items in ***bold italics*** are selection items/buttons as they are displayed on the screen.

The online data tracking system used for the Residential and Hard to Reach Standard Offer Programs is ***EnerTrek® Program Portfolio Program (P3)***, developed specifically for the various Incentives Programs being implemented by utilities. Henceforth, the online data tracking system will be referred to as P3.



STEPS TO COMPLETE EACH STAGE

Registration

- Complete User Name & Password Form
- Click on email verification link
- Complete Company Profile

Applying to a Program (Enrollment)

- Complete Enrollment Form for program(s) desired
- Upload all required documents to company profile
- Submit completed enrollment form

Creating Project(s)

- Create project for specified program
- Add Customer information
- Add Premise information
 - One premise per unit if multi-family
 - All premises must be entered prior to requesting authorization
- Add work schedule
- Request Project Authorization

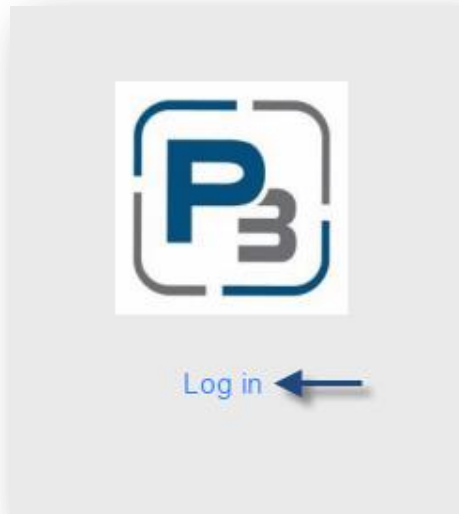
Work Completion

- Add measure information for each premise
 - All measures must be added prior to final submittal
- Upload required documents for all premises and the project
- Batch Submit projects or submit individually

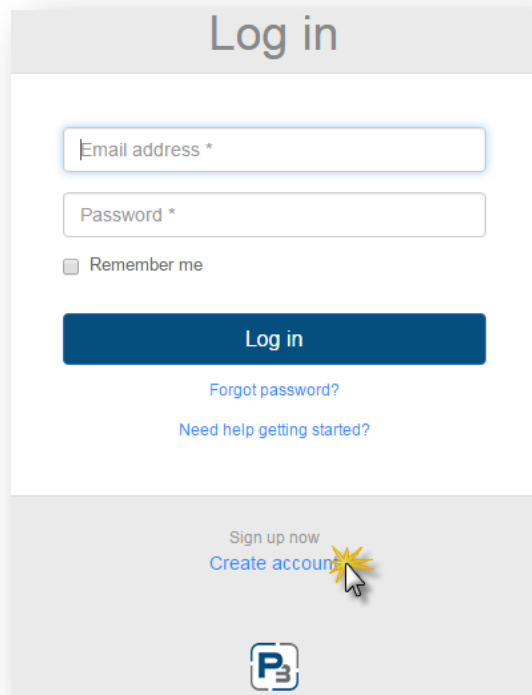
No further tasks for Market Actors unless Administrators need additional information.

P3 REGISTRATION PROCESS

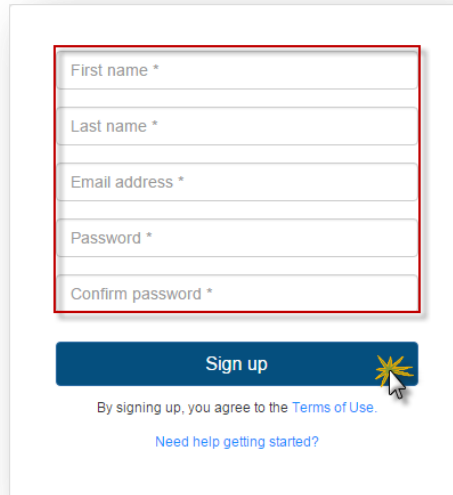
1. Navigate to: <https://<utilityname>.p3.enertrek.com>
2. Click on the Log In link



3. Click on the Create Account link



1. Enter all information (**Please note:** your email address and password entered will be your login credentials)
 - a. First Name
 - b. Last Name
 - c. Email address
 - d. Password
 - e. Confirm Password



First name *

Last name *

Email address *

Password *

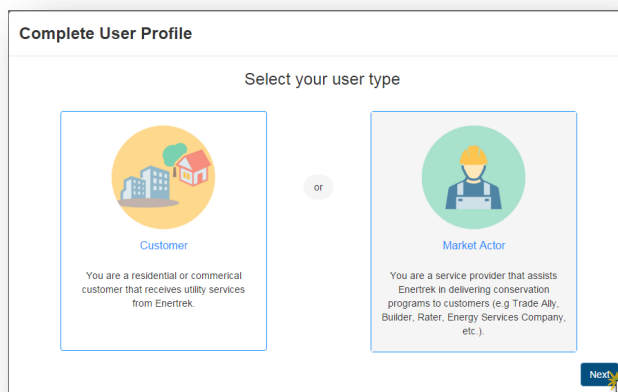
Confirm password *

Sign up

By signing up, you agree to the [Terms of Use](#).

[Need help getting started?](#)

2. Click **Sign up**
 - a. Notification of verification email will display
3. Click on the Verification link in the automated email
 - a. You may need to check your spam folders for this email if you do not receive it
 - b. The Complete User Profile modal will display



Complete User Profile

Select your user type

Customer

You are a residential or commercial customer that receives utility services from EnerTrek.

or

Market Actor

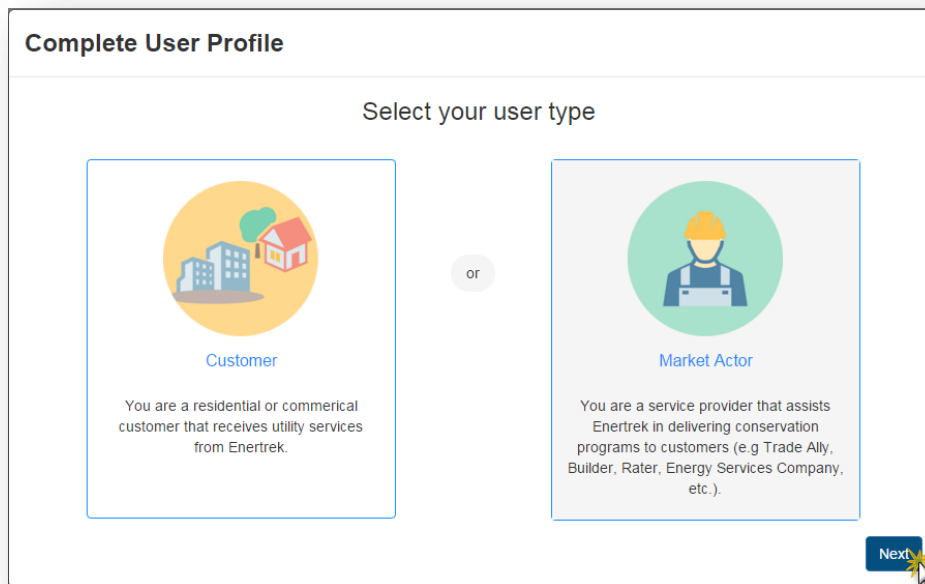
You are a service provider that assists EnerTrek in delivering conservation programs to customers (e.g Trade Ally, Builder, Rater, Energy Services Company, etc.)

Next

P3 MARKET ACTOR PROFILE

Create New Market Actor Profile

1. Select the link provided in the Verification email sent at P3 Registration
2. Select Market Actor & click *Next* OR
3. Log in with Username/Password
 - a. Please note that this step can be bypassed if Market Actor Account is being created immediately after Registration
 - b. Create new User Profile modal will display
 - c. Select Market Actor & click *Next*



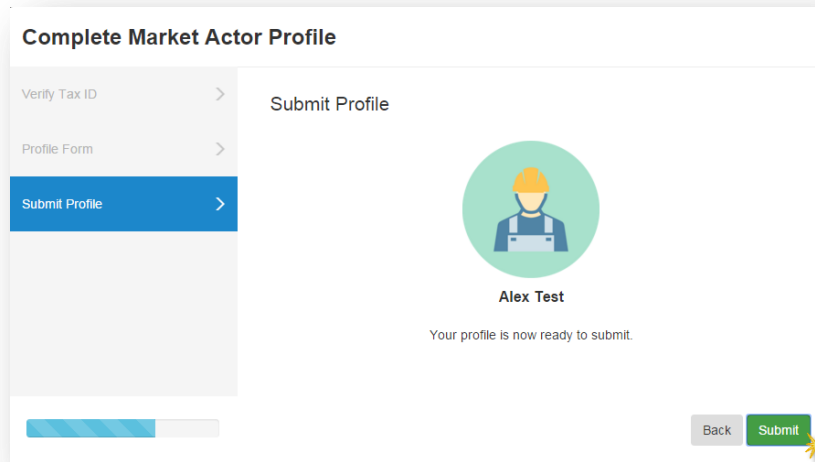
4. Enter Tax ID number & click *Next*

The screenshot shows the 'Complete Market Actor Profile' form with the 'Verify Tax ID' step selected. The left sidebar contains three items: 'Verify Tax ID' (highlighted in blue), 'Profile Form', and 'Submit Profile'. The main content area is titled 'Verify Tax ID' and contains the following text: 'Provide your company's tax identification number to determine if this company already has a profile created.' and 'Tax ID should be input as **nine digits without hyphens**.' Below this text is a text input field labeled 'Tax ID'. At the bottom right, there are 'Back' and 'Next' buttons, with a mouse cursor pointing at the 'Next' button.

5. Enter all required (indicated with a red asterisk *) Company information on the Market Actor Profile Form & click *Next*

The screenshot shows the 'Complete Market Actor Profile' form with the 'Profile Form' step selected. The left sidebar contains three items: 'Verify Tax ID', 'Profile Form' (highlighted in blue), and 'Submit Profile'. The main content area is titled 'Profile Form' and contains the following text: 'Fill out your company's information below.' Below this text are three input fields: 'Company Name *' (with a red asterisk), 'Company DBA', and 'Company Type' (a dropdown menu with 'Corporation' selected). At the bottom left, the text 'Tax ID: 555555555' is displayed. At the bottom right, there are 'Back' and 'Next' buttons, with a mouse cursor pointing at the 'Next' button.

6. Once you are satisfied with all the inputs, Click **Submit**
 - a. Required fields that are missing information will be highlighted in Red

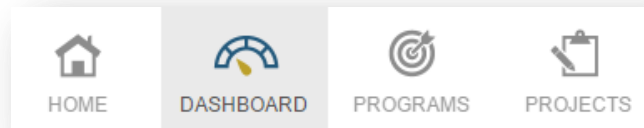


P3 NAVIGATION

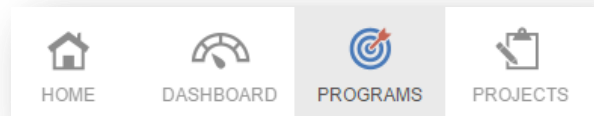
Global Navigation

Global navigation of the P3 platform is located at the top of every page. Market Actors have 3 main areas available to them: Home/Dashboard, Programs, and Projects. From these 3 areas, most actions can be executed.

The Dashboard icon is where you will land after logging in.



The Programs section contains the Program List where the Market Actor can obtain Program budget information and Enrollments which show which programs the Market Actor is enrolled in.



The Projects section is where projects are created, updated, and all measures are added. The Project List will display a list of all projects in all statuses. **Note:** Using the filters provided at the top of each column will allow users to view subsets of data.

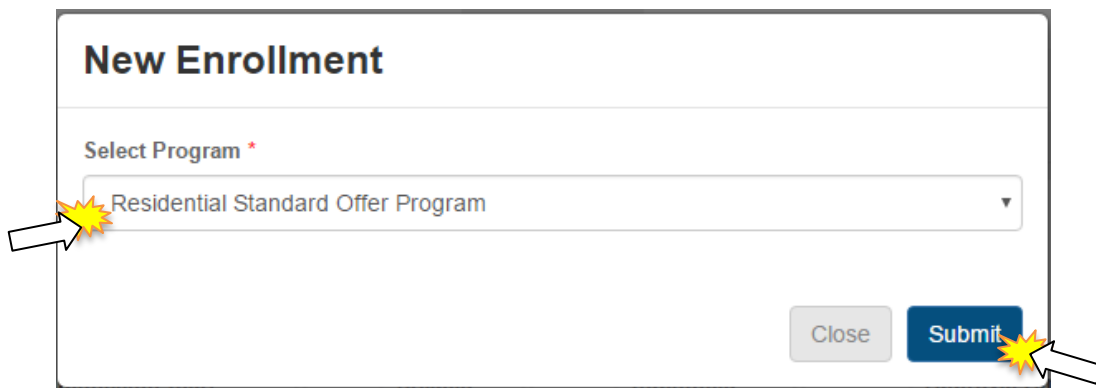


P3 PROGRAM ENROLLMENTS

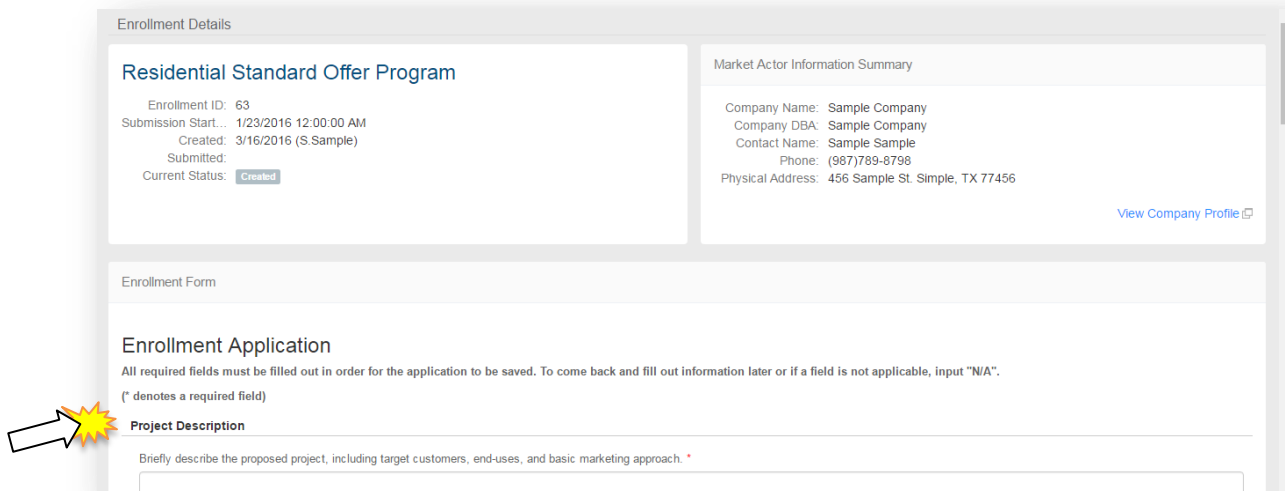
In order to get accepted into the Residential or Hard-to-Reach programs, you must first complete an enrollment application. Follow the steps below to complete the application.

PLEASE NOTE: All relevant and required documents should be uploaded to the company profile before submitting your enrollment application. Please see the Program Guide for required documents.

1. Navigate to the Programs section – Enrollments tab
2. Click on the **New Enrollment** button
 - a. The new enrollment modal will appear



3. Select Residential Standard Offer Program or Hard to Reach Standard Offer Program
4. Click **Submit**
 - a. The new enrollment application will load
5. Complete all information in the enrollment application



6. Complete all acknowledgements at the bottom of the application
7. Click **Submit** to submit the application for Administrator Approval
8. Click **Save** to save the enrollment application and return to complete it another time

Affiliated Firms

Does your company have any affiliated firms? *

1. Yes
2. No

If yes, I have uploaded my affiliated firms information under my company profile.

Insurance Acknowledgement

I acknowledge that my Certificate of Insurance must be sent directly to the Program Administrator by my insurance company agency with TNMP listed as an additional insured. *

Save **Submit**

Please Note: The enrollment application will be processed and you will be notified via email upon approval or denial.

SOP Agreement

The SOP Agreement will be available to Market Actors to download and sign after they have been approved for the program.

Click on **View Agreements** next to the Enrollment that you wish to view.

Enrollments

[+ New Enrollment](#)

Show 10 entries

Print Excel CSV

Program Enrollments

ID	Program	Status	Created	Submitted	Approval Amount	Submitted Amount	Agreement
55	2017 AEP TNC Residential SOP - Small Program	Approved	1/4/2017	1/4/2017		\$0.00	View Agreements
56	2017 AEP TNC Commercial Standard Offer Program	Approved	1/10/2017	1/10/2017		\$7,950.83	

Once you have navigated to the Agreements page, the SOP Agreement can be downloaded.

Enrollment Agreements		
▼ Generated Agreements		
Agreement	Download	
AEP TNC Residential SOP Agreement	Download	
▼ Signed Agreements		
Agreement	Upload / Download	Uploaded Date
AEP TNC Residential SOP Agreement	Choose File	-
▼ Final Agreements		
Agreement	Upload / Download	Uploaded Date
AEP TNC Residential SOP Agreement		-

Upload the signed agreement by clicking on the **Choose File** button under Signed Agreements.

Click on the **File Name** listed next to the button under Signed Agreements to download the document.

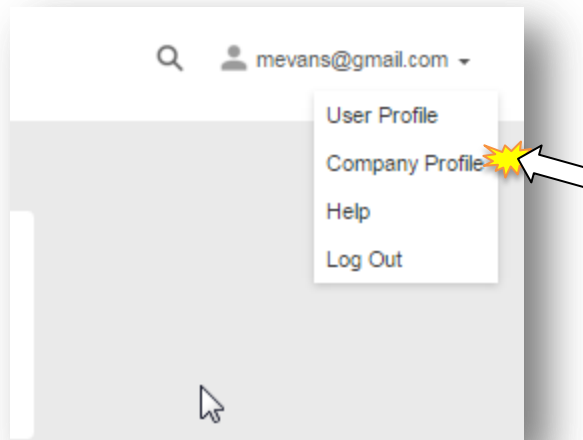
Program Administrators will upload the Final Agreement with the Administrator signature to the Final Agreements section.

P3 PROGRAM ENROLLMENTS – REQUIRED DOCUMENTS

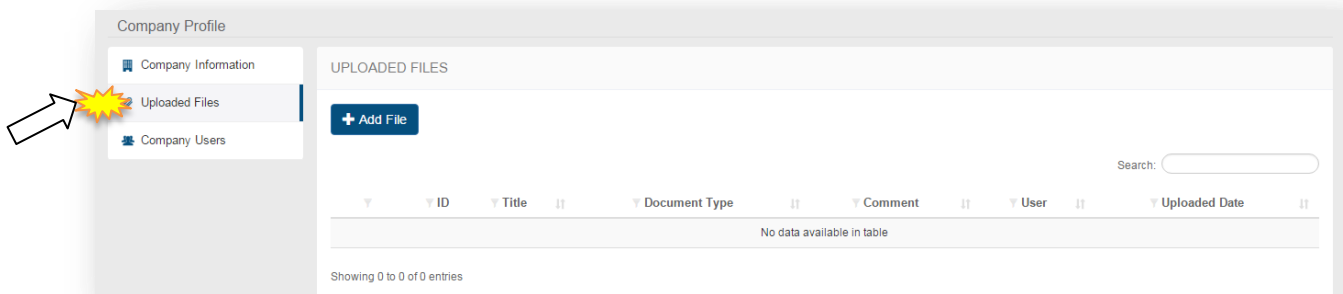
The Company Profile section is where Market Actors will upload certifications, licenses, W-9s and any other documents relating to their Enrollment Application.

Upload Market Actor Company Documents

1. Click on Company Profile from the drop-down menu at the top right of the page under the Market Actor Username:



2. Go to the **Uploaded Files** tab



3. Click on the **Add File** button
4. Select the type of file being uploaded
5. Enter a title
6. Enter any notes associated with the file

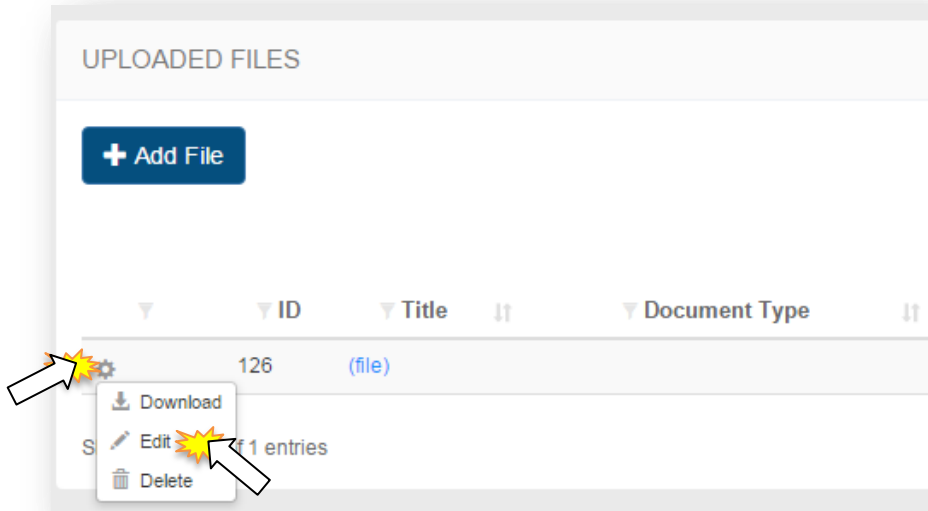
The image shows a 'File Upload' dialog box with a close button (X) in the top right corner. The dialog contains the following fields and buttons:

- File Title:** A text input field with an arrow pointing to it from the left.
- Document Type:** A dropdown menu with an arrow pointing to it from the left.
- Comment:** A text area.
- File:** A section containing a 'Browse' button and a file selection area, with an arrow pointing to the 'Browse' button from the left.
- Upload:** A blue button in the bottom right corner with an arrow pointing to it from the right.

7. Select the file by clicking the **Browse** button
8. Click **Upload**

Edit Market Actor Company Documents

1. Click on the Account drop down menu at the top right of the page
2. Go to the **Uploaded Files** tab
3. Click on the gear icon on the left hand side of a file already uploaded
4. Select the Edit option



5. Edit File modal will appear
6. Make changes to the file (title, notes, different file, etc.)

The 'File Upload' modal form has the following fields:

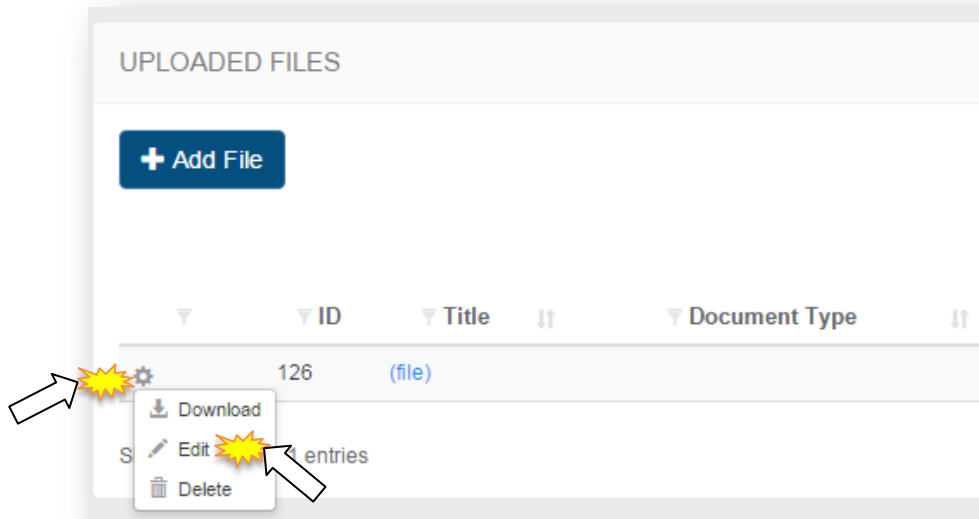
- File Title: TestingDocuments
- Document Type: Procedures
- Comment: test
- File: Browse (unchanged)

An 'Edit' button is located at the bottom right of the modal.

7. Click **Edit**

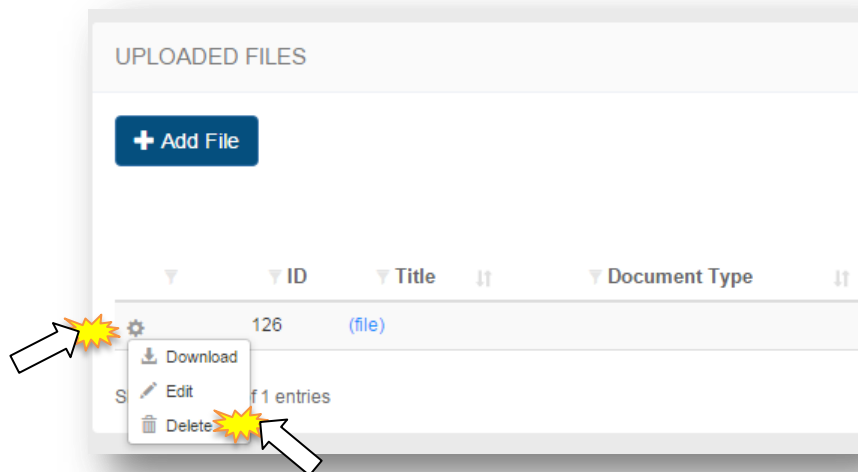
Download Market Actor Company Documents

1. Click on the Account drop down menu at the top right of the page
2. Go to the **Uploaded Files** tab
3. Click on the gear icon on the left hand side of a file already uploaded
4. Select the Download option

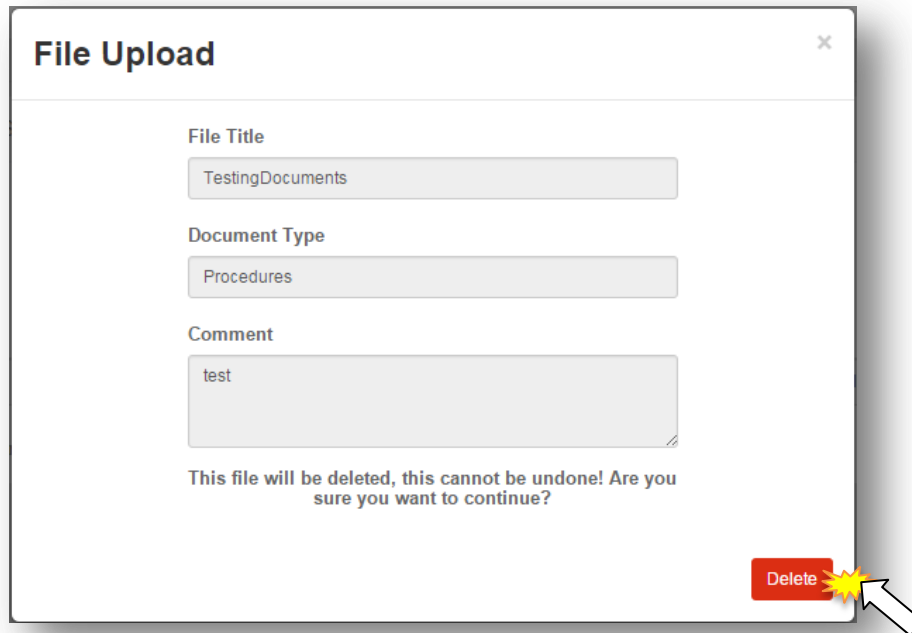


Delete Market Actor Company Documents

1. Click on the Account drop down menu at the top right of the page
2. Go to the **Uploaded Files** tab
3. Click on the gear icon on the left hand side of a file already uploaded
4. Select the **Delete** option



5. Delete file modal will appear



1. Click the **Delete** button
2. File will be deleted from the Company Profile

MARKET ACTOR DASHBOARD

The Market Actor Dashboard is the first screen that Market Actor users will see upon logging in to P3. The Market Actor Dashboard contains roll-up information and high level stats for the programs. The Market Actor Dashboard also contains quick tasks, and a variety of actions can be taken from this page.

Click on the **Dashboard** icon at the top left of the global navigation bar.

The screenshot shows the Market Actor Dashboard interface. At the top, there is a navigation bar with a 'DASHBOARD' tab and a welcome message: 'Welcome Back Test Company 1!'. Below this, the dashboard is divided into several sections:

- Quick Tasks:** Contains two buttons: 'Review New Projects' (with a document icon) and 'View Project Calendar' (with a calendar icon).
- Upcoming Work Schedule:** Lists work items for three days:
 - Wednesday, 10/12/2016:** 8:00 AM - 6:00 PM, [30292 - Blake Thomas - 507 KENT PITTSBURG, TX 75686 SF](#)
 - Tuesday, 10/18/2016:** 8:00 AM - 3:30 PM, [Test Company 1 - MF - 321 Mostest ave 319 Austin TX 78701](#)
 - Wednesday, 10/19/2016:** 8:00 AM - 3:00 PM, [Test Project](#)A 'View Project Calendar' link is located at the bottom right of this section.
- Active Programs:** Features a dropdown menu for 'Residential Standard Offer Program'. It includes a table of program statistics and a circular gauge showing '0.08% Submitted'.
- Activity Feed:** Displays a list of recent activities with a 'Display' dropdown menu set to 'All'.

Program Info		Enrollment Budget / Incentive	
Submitted Projects	2	Approved Amount	\$60,000.00
Customers	2	Submitted Incentive	\$792.05
Submitted Premises	2	Paid Incentive	\$0.00
Submitted Measures	2	Budget Remaining	\$59,207.95

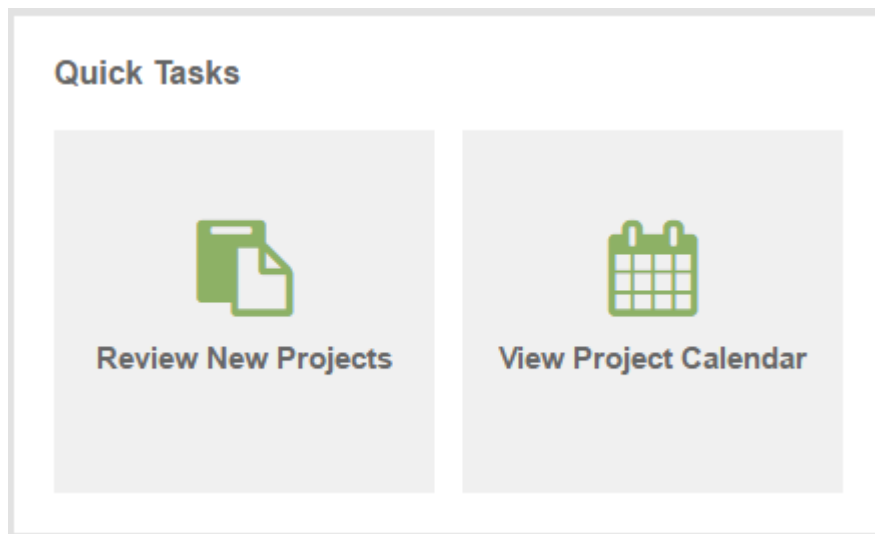
Activity Feed

Display: All

- 10/4/2016 10:37:34 AM
Measure: C-LightCtrl Updated for
Premise: 9825 South Bend Dr. Austin, TX
78749 in Project: 20243 admin admin
- 10/4/2016 10:37:34 AM
Measure: C-LFluorescent Updated for

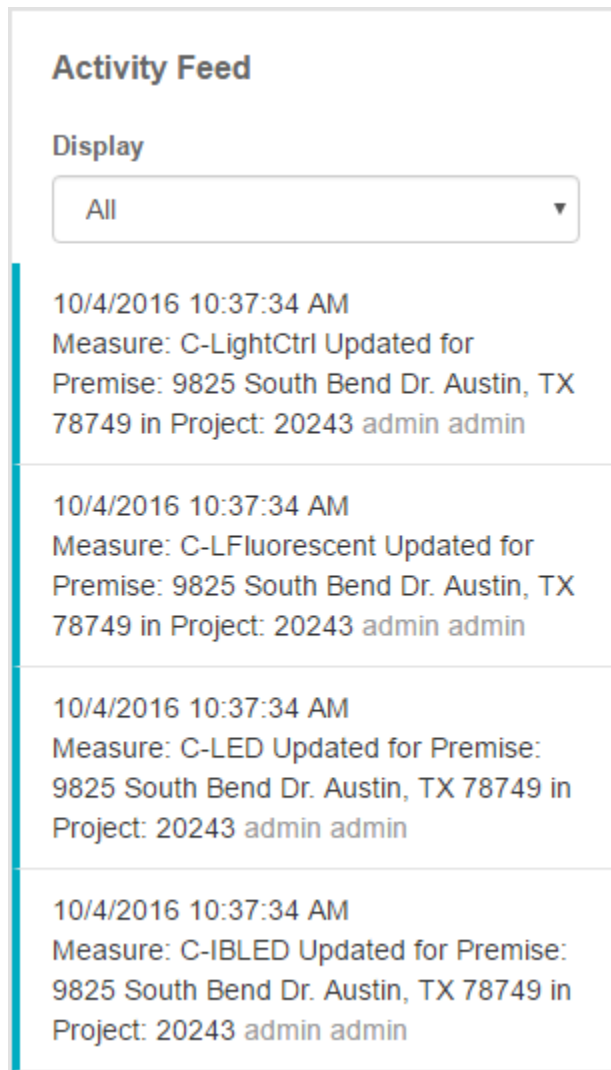
The Market Actor Dashboard will display.

The top left of the Market Actor Dashboard contains the Quick Task pane. This area contains options to take the user to specific actions that are frequently used.



- Click **Review New Projects** to be taken to the filtered Project List viewing projects that are in Created or Initiated status.
- Click **View Project Calendar** to view the project calendar page containing all entered work events for all programs you are enrolled in.

The Activity Feed in the Market Actor Dashboard will display the most recent actions taken on projects. As a default view, actions performed on projects in all available programs will be displayed.



The screenshot shows a web interface titled "Activity Feed". At the top, there is a "Display" dropdown menu currently set to "All". Below the menu, there is a list of four activity items, each separated by a horizontal line. Each item contains the following text: "10/4/2016 10:37:34 AM", "Measure: C-LightCtrl Updated for", "Premise: 9825 South Bend Dr. Austin, TX 78749 in Project: 20243 admin admin". The items are: 1. Measure: C-LightCtrl Updated for Premise: 9825 South Bend Dr. Austin, TX 78749 in Project: 20243 admin admin. 2. Measure: C-LFluorescent Updated for Premise: 9825 South Bend Dr. Austin, TX 78749 in Project: 20243 admin admin. 3. Measure: C-LED Updated for Premise: 9825 South Bend Dr. Austin, TX 78749 in Project: 20243 admin admin. 4. Measure: C-IBLED Updated for Premise: 9825 South Bend Dr. Austin, TX 78749 in Project: 20243 admin admin.

- Click on the **Display** drop-down menu to change the programs that will be displayed.

The Upcoming Work Schedule displays the next 3 work events associated with your account across all programs.

Upcoming Work Schedule

Wednesday, 10/12/2016
 8:00 AM - 6:00 PM [30292 - Blake Thomas - 507 KENT PITTSBURG, TX 75686 SF](#)

Tuesday, 10/18/2016
 8:00 AM - 3:30 PM [Test Company 1 - MF - 321 Mostest ave 319 Austin TX 78701](#)

Wednesday, 10/19/2016
 8:00 AM - 3:00 PM [Test Project](#)

[View Project Calendar](#)

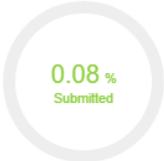
- Click on a **Project name** to be taken to that project
- Click on **View Project Calendar** to navigate to the project calendar

The Active Programs pane displays high-level program details for all programs that are accessible with the current credentials. For each program displayed, the overall counts for projects, customers, and premises and measures will be displayed.

Enrollment budget and Program budget information including utilized funds and budget remaining will be displayed along with a graphic display of the percentage budget that has been submitted and paid. Below the budget graphic display, the energy savings results will be displayed as submitted kW and kWh as well as the savings goals for the program.

Active Programs

▼ **Residential Standard Offer Program**

<p>Program Info</p> <p>Submitted Projects 2</p> <p>Customers 2</p> <p>Submitted Premises 2</p> <p>Submitted Measures 2</p>	<p>Enrollment Budget / Incentive</p> <p>Approved Amount \$60,000.00</p> <p>Submitted Incentive \$792.05</p> <p>Paid Incentive \$0.00</p> <p>Budget Remaining \$59,207.95</p>	 <p>0.08 % Submitted</p> <ul style="list-style-type: none"> ■ Submitted Incentive - 0.08% ■ Paid Incentive - 0.00% ■ Budget Remaining - 96.29%
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[+ Create Project](#)

[View Projects](#)

[View Project Calendar](#)

Overall Program Budget

Program Budget Amount \$1,000,000.00

Program Budget Remaining \$962,879.85

Market Actor Saving

Submitted Total 2.210 kW

Submitted Total 1,925.00 kWh

▼ **Measure Detail** 2 Installations

Measure Name	Measure Code	Premises	Measures	kW	kWh	Incentive
Energy Star Windows	R-ESWndw	1	1	1.400	1730.00	547.70

- Click on **Create Project** to create a project for the program you are viewing.



- Click on ***View Projects*** to be taken to the filtered Project List viewing only projects for the selected program.
- Click on ***View Project Calendar*** to be taken to the filtered Project Calendar viewing only work event items for the selected program



P3 CREATING PROJECTS

The P3 software platform places all work information, including customer, premises (sites), calendar information, measure information, document files and notes into Projects. The Project List will be the primary navigation screen to perform most common actions. Below are the various steps to create projects and move them through the process to final submittal.

Project Navigation

Projects have their own submenu to navigate by. Once you navigate to a project from the Project List, you will see the submenu on the left hand side.

The Customers tab will display customer information and is also where the premise information will be added.

The Premises tab contains premise (site) information and is where measures are added.

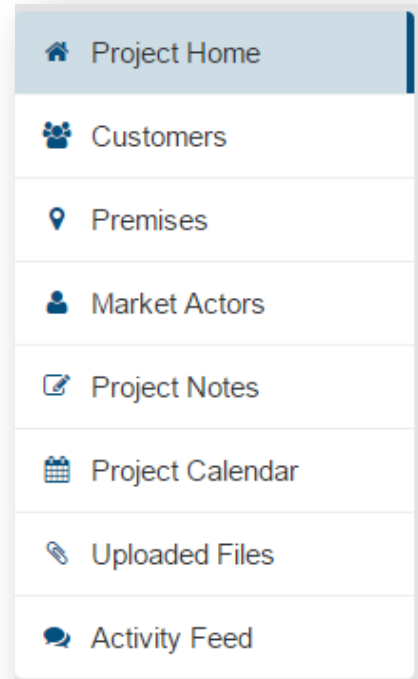
Project Home is the main project page and displays summary information from incentives, measures, customer information, and premise information.

Project Notes contain all notes relating to a project.

Project Calendar is where work schedules are added. Work Schedules are required for project authorization.

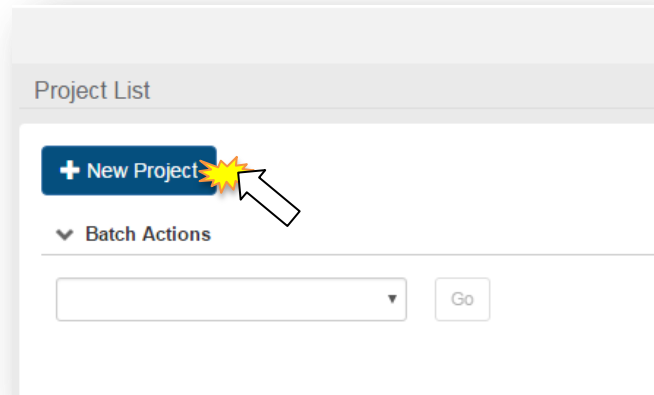
Uploaded Files is where all additional agreements, acknowledgements, field notes, and other required files are added to the project.

Please note: all files uploaded are done so at a project level and relating a file to a specific premise or customer must be done via your own naming convention in the title field.

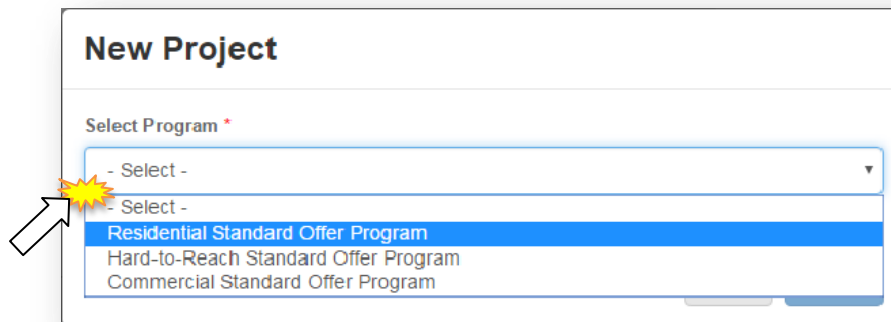


Create New Project

1. Log in as a Market Actor
2. Go to Projects -> Project List



3. Click on the **New Project** button
 - a. New Project box will appear
4. Select the applicable Program



5. Select the project type
 - a. Single Family
 - b. Multifamily
6. Select the *desired* measures to be performed
 - a. **Please Note:** The measures displayed reflect all available program measures regardless of what you were approved for at the Enrollment stage. Please refer to your Enrollment Approval email for a list of your approved measures.
7. Enter any notes about the project

NEW PROJECT

Project Type: *

- Single Family
- Multifamily

What measures will you be performing for this project? *

- Central Air Conditioning
- Ceiling Insulation
- Floor Insulation
- Ground Source Heat Pump
- Central Heat Pump
- Air Infiltration
- Solar Screens
- Wall Insulation
- Energy Star Windows
- Water Heater Replacement
- Duct Efficiency
- Water Heater Jacket
- Pipe Wrap

Project Notes:

8. Click **Submit**

a. New project home page will appear:

\$ Incentive / Savings

Total Incentive
\$ 1161.20

Total Savings
1.830 kW
4567.35 kWh
0.00 gal
0.00 thm
0.00 peak thm

95 - Vinny Cousin - 797 OLD ORCHARD LN 1-1004 LEWISVILLE, TX 75067 SF

Project ID: #95
Program: Hard-to-Reach Standard Offer Program | 2016
Measure Types: R-CentAC

Customers
Vinny Cousin

[Show Customer](#)

Premises
10400511018230001
797 OLD ORCHARD LN 1-1004
LEWISVILLE, TX 75067

[Show Premise](#)

Market Actor
Test Company 1
1515 S. Capital of Texas Highway #100
Austin, TX 78746
(512) 545-5555
bthomas@frontierassoc.com

[Show Market Actor](#)

Current Status

Submitted

- [Project Home](#)
- [Customers](#)
- [Premises](#)
- [Market Actors](#)
- [Project Notes](#)
- [Project Calendar](#)
- [Uploaded Files](#)

Project Information

Date Created	Date Submitted	Date Approved	Date Paid
1/29/2016	6/29/2016		

Measure Summary

Measure Name	Measure-Code	Installation Count	Total Incentive	Total Savings				
				Peak kW	kWh	Summer kW	Winter kW	EUL



Add Customer

1. Click the **Add Customer** link
 - a. Add Customer modal will appear

The screenshot shows a software interface with a sidebar on the left containing navigation items: Project Home, Customers, Premises, Market Actors, Project Notes, Project Calendar, Uploaded Files, and Activity Feed. The 'Customers' item is highlighted with a yellow starburst. The main content area shows a customer profile for 'Justin Bieber' with a phone number '(651) 657-6547'. Overlaid on this is a white 'Add Customer' modal form. The form has the following fields and elements:

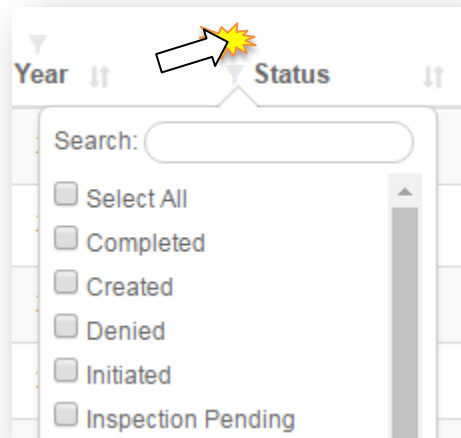
- Account No. (input field)
- Email (input field)
- Phone * (input field with value '(555)555-5555 x5555', highlighted with a yellow starburst)
- Phone 2 (input field with value '(555)555-5555 x5555', highlighted with a yellow starburst)
- First Name * (input field, highlighted with a yellow starburst)
- Last Name * (input field, highlighted with a yellow starburst)
- Checkboxes:
 - Check here if you want to enter a Mailing Address
 - Check here if this is a multi-family project
- Buttons: Cancel and Save (the Save button is highlighted with a yellow starburst)

2. Enter all required information
3. Is a separate mailing address needed?
 - a. Yes – Fill out all information required for the separate mailing address
 - b. No – ignore checkbox
4. Is the project a Multifamily project?
 - a. Yes – Fill out all required community information fields that appear
 - b. No – ignore checkbox
5. Click **Save**

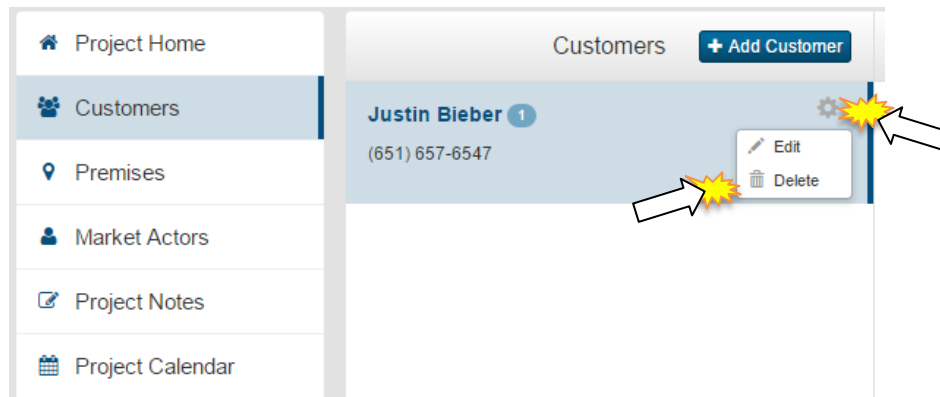
Edit Customer

Customer data can be edited while the project is in Created and Work Completion Pending statuses. Customer data is unable to be edited while waiting on Administrator approvals.

1. Log in as a Market Actor
2. Navigate to a Created or Work Completion Pending project in the project list.
 - a. You may use the filter options at the top of each column to narrow the visible projects.



3. Click on the Customer tab
4. In the Customer selection, click the drop-down menu in the top right corner



5. Select **Edit**
 - a. Edit Customer modal will appear
6. Make desired changes

Edit Customer

Account No.

Email

Phone

First Name *

Last Name *

Check here if you want to enter a Mailing Address

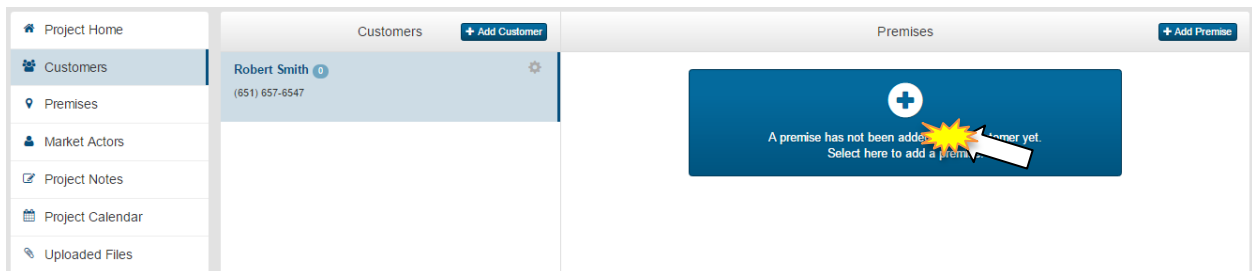
Check here if this is a multi-family project

Cancel Save

7. Click *Save*

Adding a Premise

1. Go to Customers tab
2. Click on the *Add Premise* button



3. Is the project multifamily? **Please note:** If Multifamily was not chosen at the beginning, it will not be considered by the system to be a multifamily project
 - a. No – enter all required information for the project premise
 - b. Yes – Premise information should be pre-populated

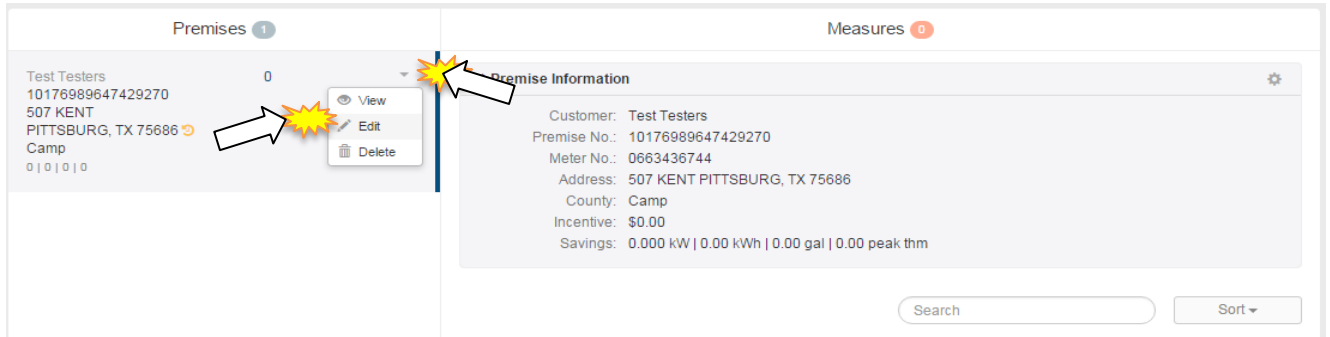
The screenshot shows a web form titled "Add Premise". It contains several input fields and buttons. Annotations include yellow starburst icons and white arrows pointing to the "Premise No. *" and "Water No. *" fields, and another yellow starburst icon and white arrow pointing to the "Save" button. The form fields are: "Premise No. *" with a "Lookup" button, "Water No. *" with a "Lookup" button, "Premise Address" section with "Address 1 *" and "Address 2" text boxes, "City *" text box, "State *" dropdown menu (showing "- Select -"), "Zip *" text box, "County *" dropdown menu (showing "- Select -"), and "Primary Heating Type *" dropdown menu (showing "- Select -"). At the bottom right are "Cancel" and "Save" buttons.

4. Required fields are: Premise no., Meter no., Address 1, City, State, Zip, County, Heating Type, Cooling Type, Water Heating Type, Year Built, and Building Type.
5. Click **Save**
6. Is the project multifamily?
 - a. No – See next section
 - b. Yes – Click on the Add Premise button and repeat steps 3 & 4

Edit Premise

Premises can be edited while the project is in Created status only. Once Project Authorization has been requested, the option will no longer appear.

1. Go to the Project List
2. Select a project
3. Click on the Premises tab
4. In the Premise selection, click the drop-down menu in the top right corner



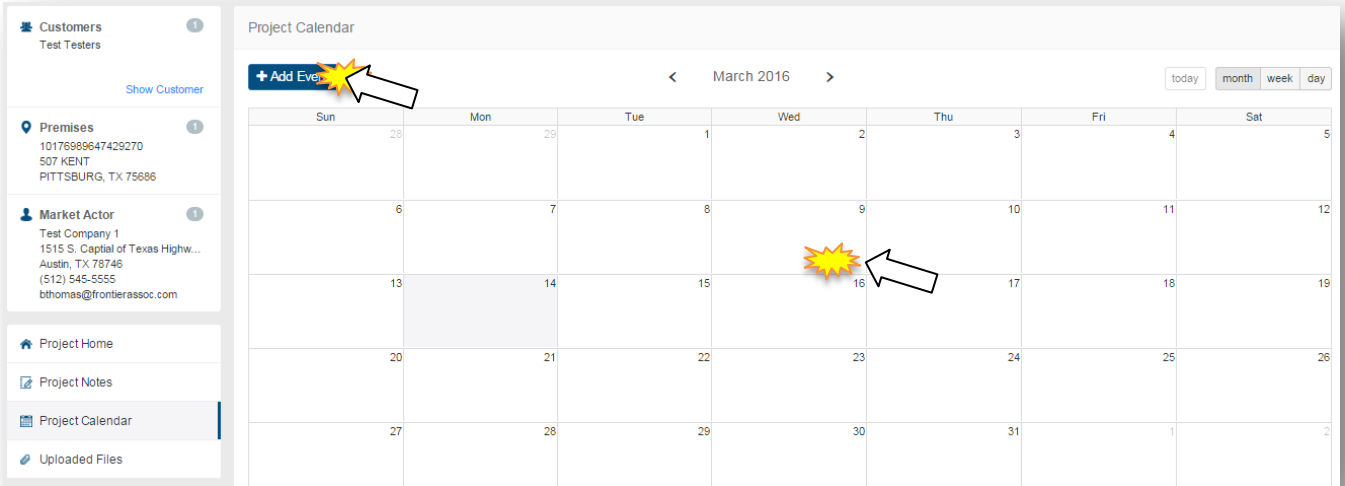
5. Select **Edit**
 - a. Edit Premise modal will appear
6. Make desired changes

7. Click **Save**

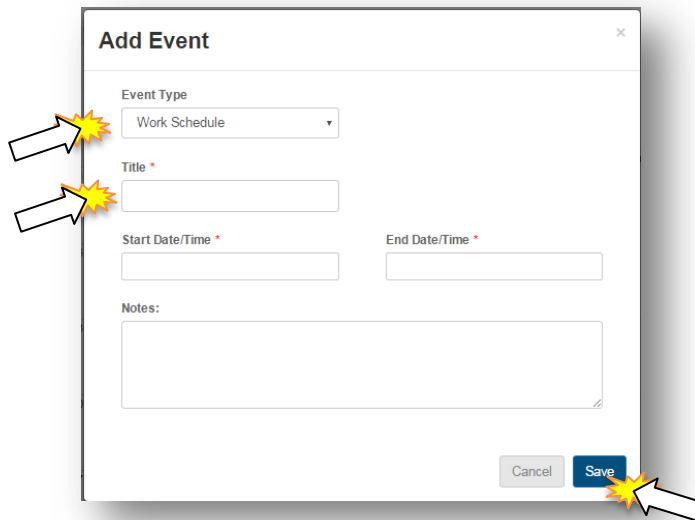
Add Work Schedule to Project Calendar

Work Schedules are a required item in order to request project authorization.

1. Go to Project Calendar
2. Add a Work Schedule
 - a. Either click the **Add Event** button or
 - b. Select a date and time frame using the mouse on the calendar itself



3. Enter a work event title
4. Enter a date and time, if not pre-populated
5. Enter any notes and click **Save**

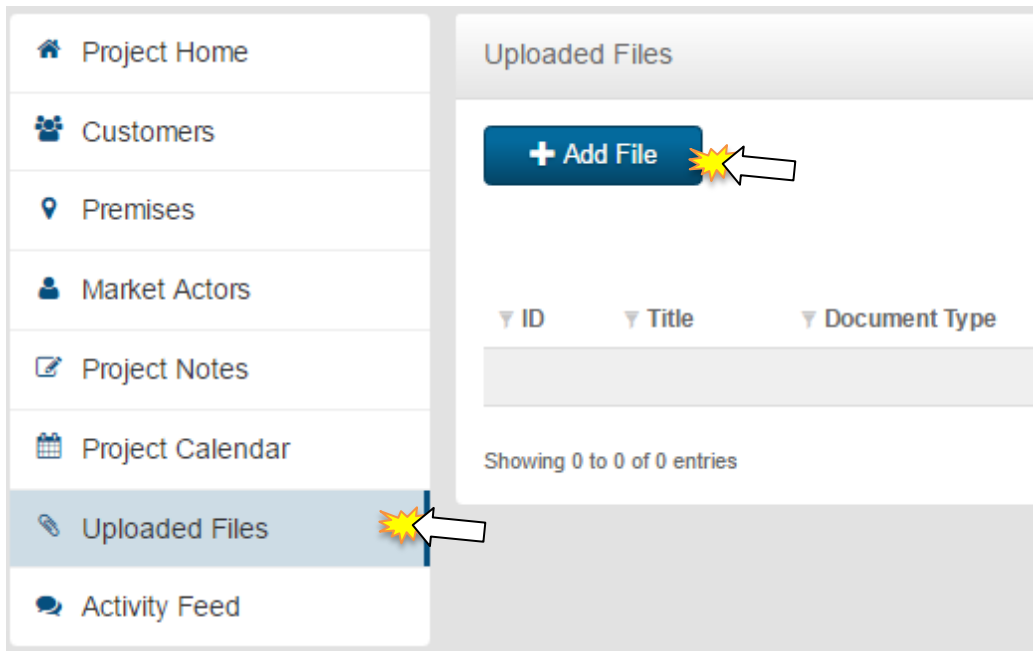


Required Project Documents

There are two types of document uploads for Projects. Project Documents are general documents that pertain to the project (photos, misc. documents) and are utility-specific. Premise Documents apply to any documentation associated with the Premise (Host Customer Agreements, Field Notes etc.). Please see your Utility specific Program Guide for more information and a list of the required documents.

General Project Document Upload

1. Navigate to the Project List
2. Select a project
3. Click on the **Uploaded Files** tab at the bottom left



4. Click on the **Add File** button

5. Enter title information
6. Select File Type
7. Enter any notes related to the file
8. Click **Browse** and select the file to Upload

The image shows a screenshot of a web form titled "Add Document". The form contains the following fields and controls:

- Title ***: A text input field with a red asterisk indicating it is required. A white arrow points to the field with a yellow starburst effect.
- Document Type ***: A dropdown menu with a red asterisk and the text "- Select -". A white arrow points to the dropdown with a yellow starburst effect.
- Comment**: A large text area for entering notes.
- File ***: A section with a red asterisk containing a "Browse" button and a file selection area.
- Buttons**: "Cancel" and "Save" buttons at the bottom right. A white arrow points to the "Save" button with a yellow starburst effect.

9. Click **Save**

Premise Document Upload

1. Navigate to the Project List
2. Select a project
3. Click on the **Premise** tab at the bottom left
4. Premise Document Upload is associated with each premise entered
 - a. Multi-Family projects with more than one premise will require premise documents uploaded for each premise per the Utilities Program Manual.

The screenshot displays a software interface with a sidebar on the left containing navigation options: Customers, Premises, Market Actors, Project Notes, Project Calendar, Uploaded Files, and Activity Feed. The 'Premises' option is selected, indicated by a blue arrow. The main content area shows details for a specific premise with ID 10204049776061830. The customer is Mark Adams, located at 4618 PLOVER ABILENE, TX 79606, TAYLOR. The incentive amount is \$1,047.56. The savings are listed as 2.206 kW | 4,078.20 kWh | 0.00 gal | 0.00 peak thm. Below this, there is a 'Ceiling Insulation' section with a value of \$1,047.56 and a table with the following data:

Peak kW	kWh	Summer kW	Winter kW	EUL
2.206	4,078.20	1.168	2.206	25.00

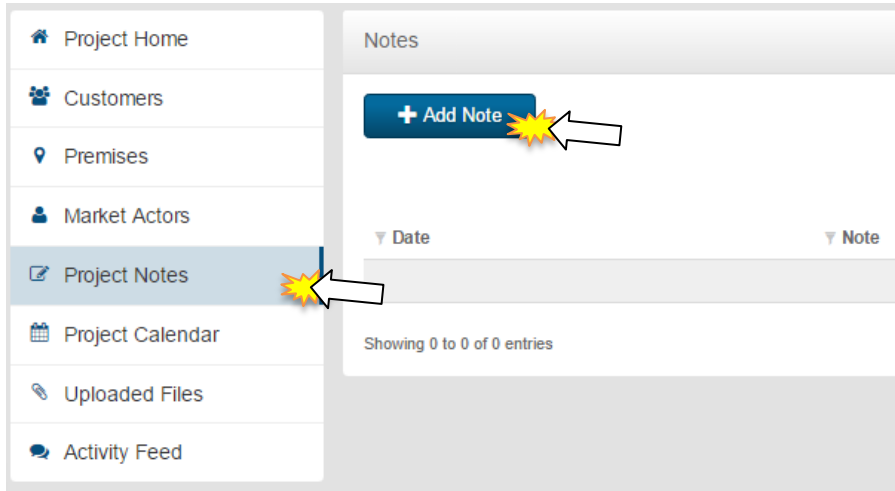
At the bottom of the interface, the 'Premise Documents' section is visible, featuring a search bar and a '+ Add File' button. A blue arrow points to this button. Below the button is a table listing existing documents:

ID	Title	Document Type	Comment	User	Uploaded Date
190	test	Host Customer Agreement		M.Evans	11/30/2016 11:29:57 PM
191	test	Field Notes Form		M.Evans	11/30/2016 11:30:10 PM

Creating Project Notes

Project Notes, like Project Documents, are made at the Project level. Any notes added should contain the same or similar naming conventions as project documents to identify and relate the notes back to specific premises or customers.

1. Navigate to the Project List
2. Select a project
3. Click on the Project Notes tab at the bottom left



4. Click on the **Add Note** button
 - a. Add Note modal will display
5. Enter note information
6. Click **Save**
 - a. Note will display in the Project Notes section

Request Project Authorization

Projects can be submitted for approval if the following information has been provided:

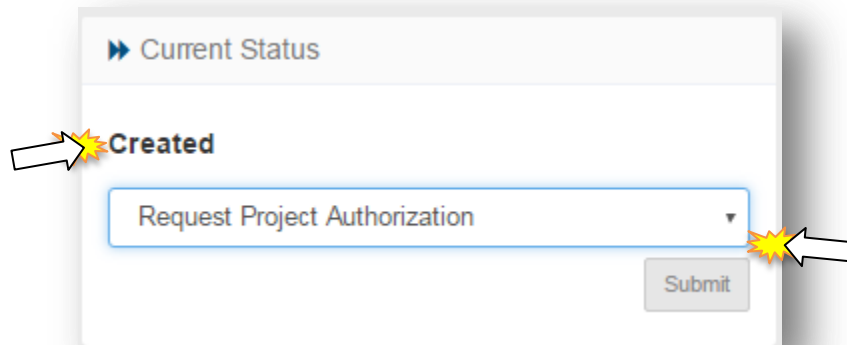
- Customer information
- Premise (1+) information
- Work Schedule
- Required Project documents (varies depending upon Utility requirements)

Projects will require Pre-Approval if any of the following criteria is met:

- Project is a Multi-Family project
- Project premise(s) have historical records associated with them

Follow the steps below to request Project Authorization:

1. Confirm Project Customer, Premise, and Work Schedule are all filled out
2. Go to the Current Status box at the top right of the project page
3. In the drop-down menu, select Request Project Authorization
4. Click the **Submit** button
 - a. Confirmation of request project authorization will appear
 - b. Project status will change to either Pre-Approval Pending or Work Completion Pending



5. You will receive an automated confirmation email.

If all information is entered and the project does not require administrator approval, the project will move directly into Work Completion Pending status. If the project requires approval, it will enter into Pre-Approval Pending status. Once an administrator has reviewed the project details, the project will be approved, denied, or sent back for more information.

Project Denied/Sent Back

Projects may be denied or sent back by utility administrators due to a variety of reasons. You will receive an automated email if and when these actions take place that will contain administrator notes on why the project was sent back or denied.

If a project is denied, you may contact the utility to determine if next steps are necessary.

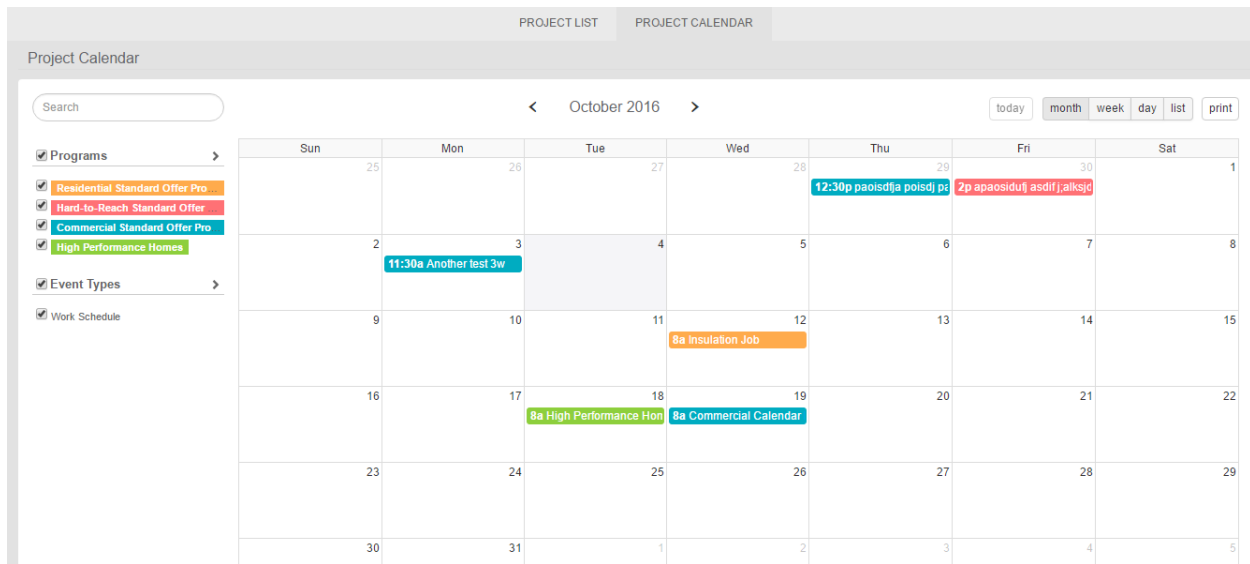
If a project is sent back, please review the notes on the project. If steps are taken to remedy the issues with the project, the project may be re-submitted by the Market Actor for another review.



PROJECT CALENDAR

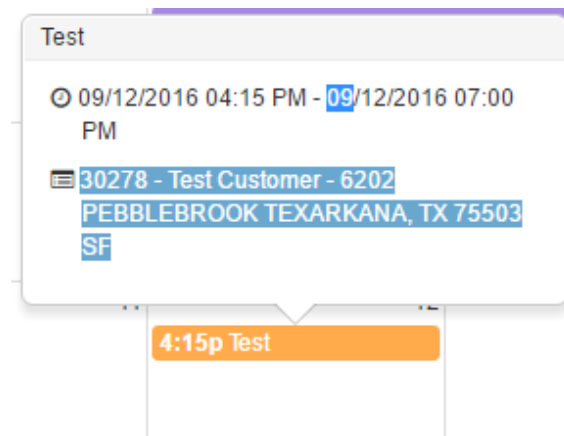
The Project Calendar is a tool that allows Market Actors to see all their project calendar entries in one consolidated calendar page. The Project Calendar has 4 views available – Month (default), Week, Day, and List.

To navigate to the project calendar, simply log in as a Market Actor and click on **Projects**. Then click on the **Project Calendar** sub-menu item.



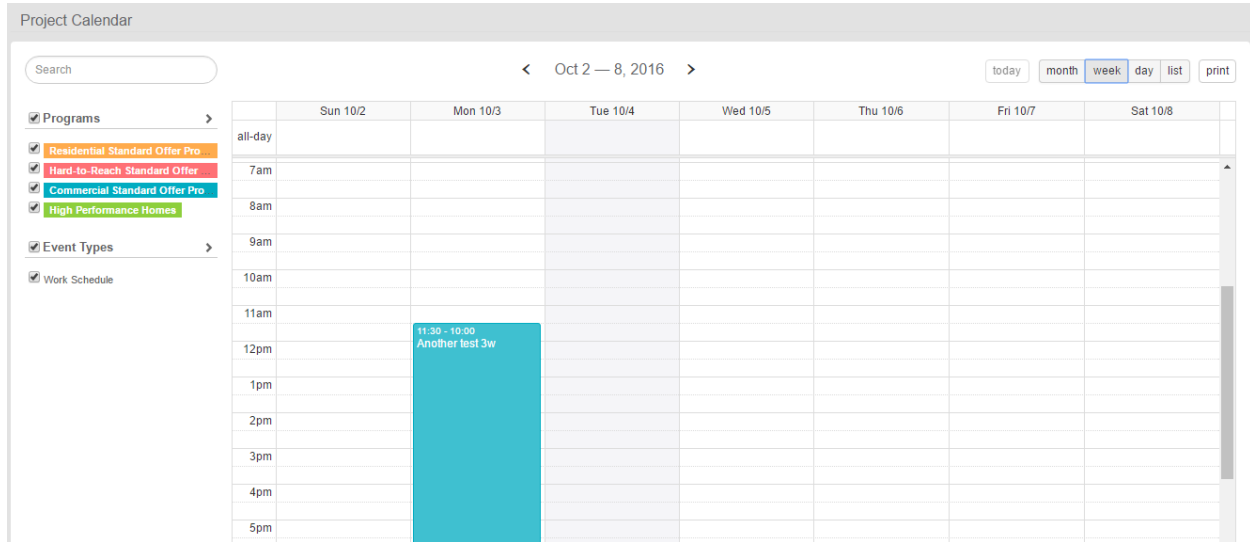
As a default view, the month calendar will display will all programs selected. If you are enrolled in specific programs, only those programs and their applicable work events will display.

Click on a **Work Calendar Event** to view more details. The exact time and project name will display on a pop-up box in the calendar. Click on the **Project Name** to open the project detail page in another tab.

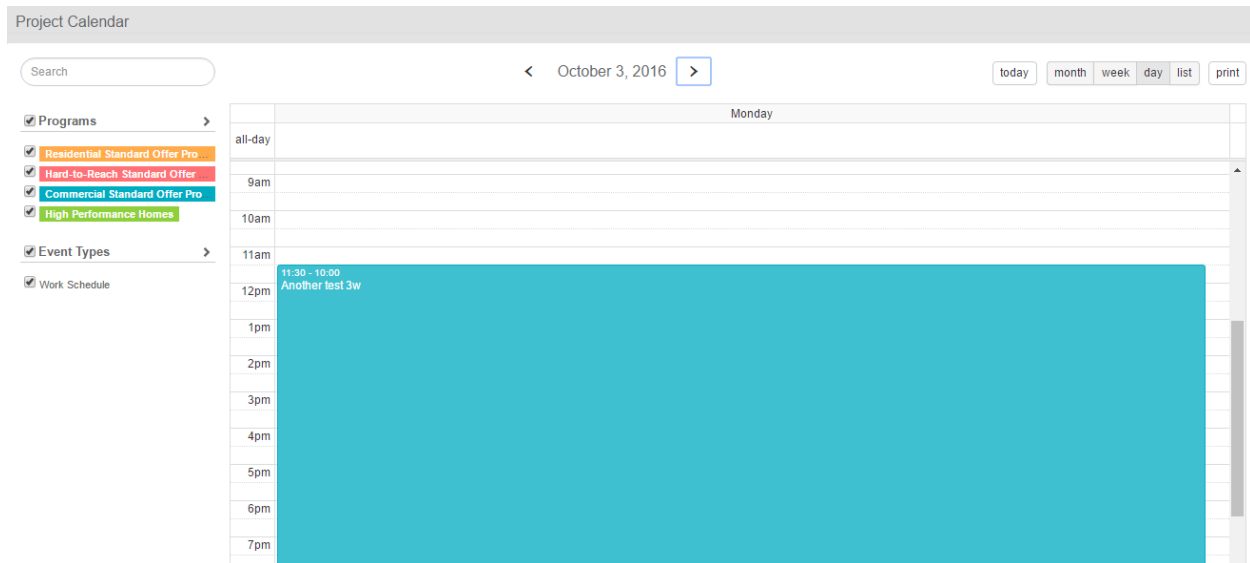


To view the other calendar items, simply click on the view desired at the top left of the calendar pane.

Click **Week** to view the calendar in a week-long view.



Click **Day** to view the calendar for a single day.



The calendar can also be viewed as a list of entries. The entries can be clicked on to take the user to the project detail pages. Click **List** to view the calendar in list mode.



Project Calendar

Search < October 2016 > today month week day list print

<input checked="" type="checkbox"/> Programs >				
<input checked="" type="checkbox"/> Residential Standard Offer Pro	10/19/2016			
<input checked="" type="checkbox"/> Hard-to-Reach Standard Offer	08:00 AM	Commercial Calendar Item	🏢 Test Company 1	Test Project
<input checked="" type="checkbox"/> Commercial Standard Offer Pro	10/18/2016			
<input checked="" type="checkbox"/> High Performance Homes	08:00 AM	High Performance Homes Calendar Item	🏢 Test Company 1	Test Company 1 - MF - 321 Mostest ave 319 Austin TX 78701
<input checked="" type="checkbox"/> Event Types >	10/12/2016			
<input checked="" type="checkbox"/> Work Schedule	08:00 AM	Insulation Job	🏢 Test Company 1	30292 - Blake Thomas - 507 KENT PITTSBURG, TX 75686 SF
	10/03/2016			
	11:30 AM	Another test 3w	🏢 Test Company 1	Billy's Brewhouse
	09/30/2016			
	02:00 PM	apaosidufj asdfj;alksjdf	🏢 Test Company 1	95 - Vinny Cousin - 797 OLD ORCHARD LN 1-1004 LEWISVILLE, TX 75067 SF
	09/29/2016			

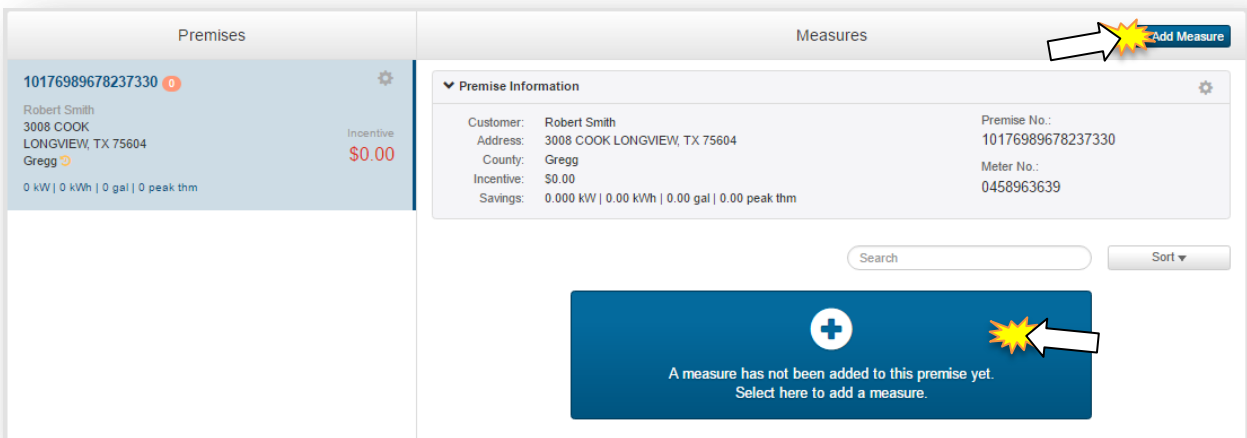


P3 WORK COMPLETION PENDING

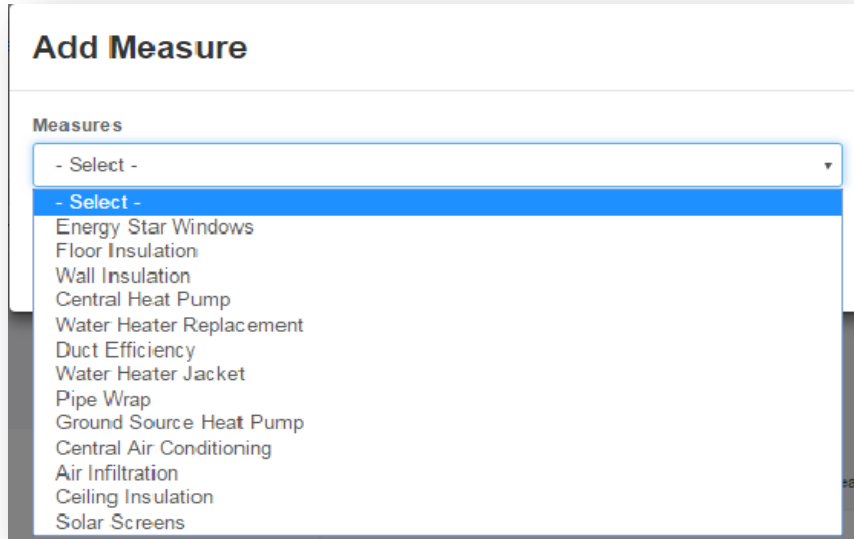
Measures can be added to each premise in a project after the project has entered the Work Completion Pending Status. The measures available will be dependent entirely upon what has been approved for the market actor at the program enrollment level, and what has been approved for that project. For example: a market actor may be approved for central air conditioning installation, but a premise for a project may have historical records associated with it that show that measure was performed not that long ago. If the administrator does not approve that measure for the property, it will not display as an option to enter.

Adding Measures

1. Navigate to the Project List
2. Select a project that is in Work Completion Pending status
3. Click on the Premises tab
4. Click on the **Add Measure** button
 - a. Add Measure modal will appear

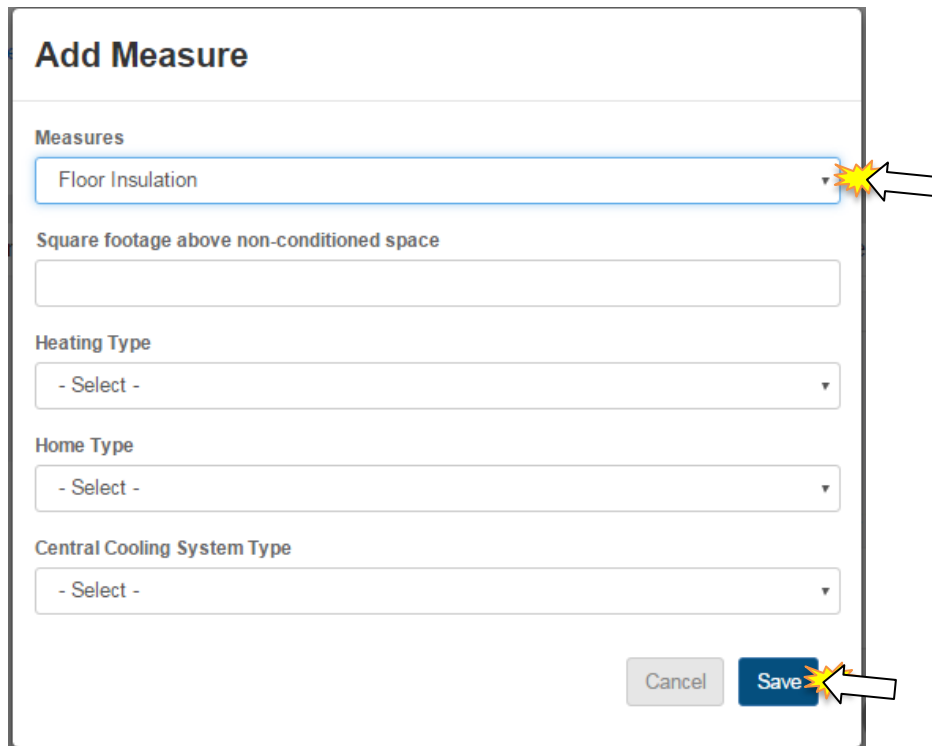


5. Select the measure to add
 - a. Once selected, the information fields relating to that measure will appear below



The screenshot shows a form titled "Add Measure". Under the heading "Measures", there is a dropdown menu. The menu is open, showing a list of options: "- Select -", "Energy Star Windows", "Floor Insulation", "Wall Insulation", "Central Heat Pump", "Water Heater Replacement", "Duct Efficiency", "Water Heater Jacket", "Pipe Wrap", "Ground Source Heat Pump", "Central Air Conditioning", "Air Infiltration", "Ceiling Insulation", and "Solar Screens". The "Floor Insulation" option is highlighted in blue.

6. Enter all information



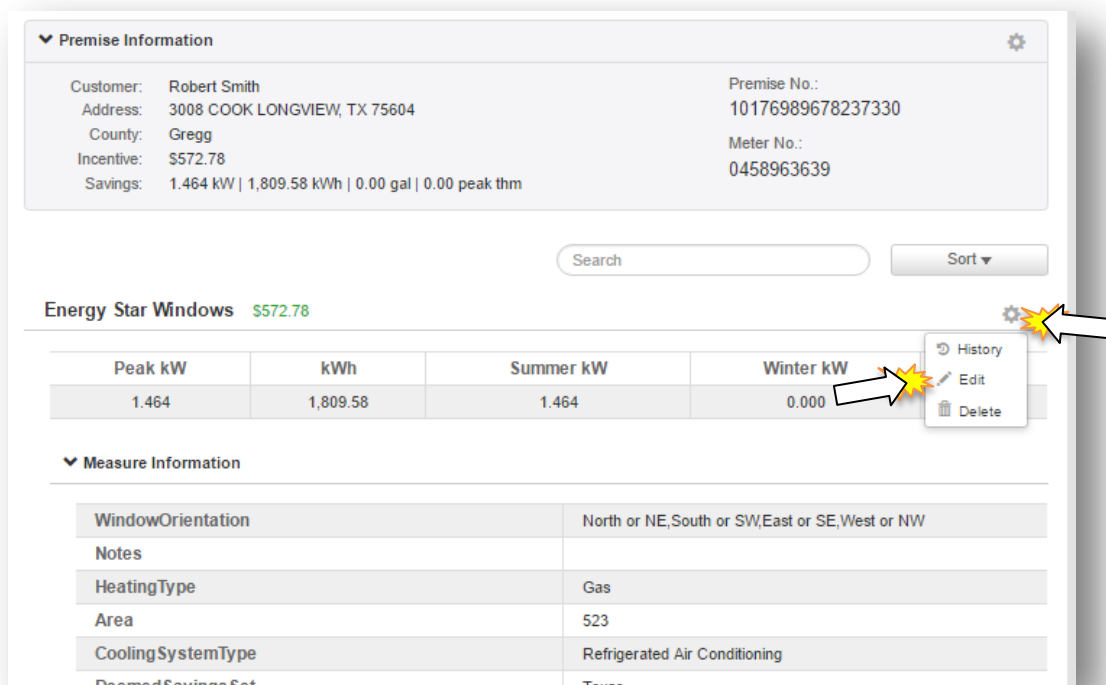
The screenshot shows the "Add Measure" form with "Floor Insulation" selected in the "Measures" dropdown. Below this, there are several input fields: "Square footage above non-conditioned space", "Heating Type" (dropdown), "Home Type" (dropdown), and "Central Cooling System Type" (dropdown). At the bottom right, there are "Cancel" and "Save" buttons. A yellow starburst icon and an arrow point to the "Save" button.

7. Click **Save**

8. Measure information should appear under the premise information with all kW, kWh savings, and the incentive amount

Editing/Updating a Measure

1. Navigate to the Project List
2. Select a project that is in Work Completion Pending status
3. Click on the Premises tab
4. Select a measure to edit and click on the gear icon associate with it



5. Click **Edit**
 - a. Edit Measure modal will appear
6. Make changes to measure information

Edit Measure - Central Air Conditioning

AC Tons
4.0

SEER
16

Installation Type
Early Retirement

Age of Existing Unit
5

BTUH

Condenser Manufacturer

Condenser Model Number

Condenser Serial Number

7. Click **Save**
 - a. kW, kWh, and incentive amount will all update based on the new information

Deleting a Measure

1. Navigate to the Project List
2. Select a project that is in Work Completion Pending status
3. Click on the Premises tab
4. Select a measure to edit and click on the gear icon associate with it

▼ Premise Information

Customer: Robert Smith
Address: 3008 COOK LONGVIEW, TX 75604
County: Gregg
Incentive: \$572.78
Savings: 1.464 kW | 1,809.58 kWh | 0.00 gal | 0.00 peak thm

Premise No.: 10176989678237330
Meter No.: 0458963639

Search Sort ▼

Energy Star Windows \$572.78

Peak kW	kWh	Summer kW	Winter kW
1.464	1,809.58	1.464	0.000

▼ Measure Information

WindowOrientation	North or NE,South or SW,East or SE,West or NW
Notes	
HeatingType	Gas
Area	523
CoolingSystemType	Refrigerated Air Conditioning
DeemedSavingsSet	Texas

Context menu options: History, Edit, Delete

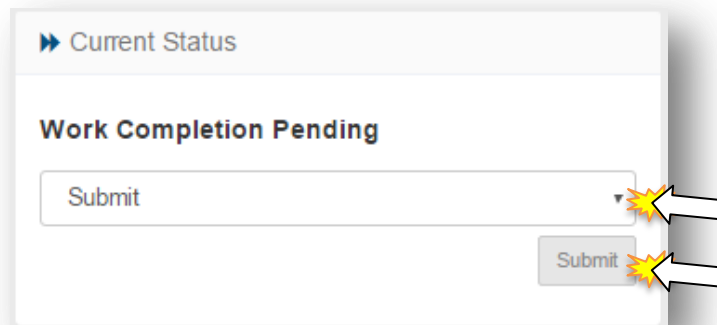
5. Click **Delete**
 - a. Delete Measure modal will appear
6. Click **Delete**
 - a. Measure will no longer appear on that premise information

P3 REQUESTING FINAL APPROVAL

Requesting Final Approval is generally the final step that Market Actors take before the project is completed. The utility administrators will handle the project from the Submitted stage through the invoicing stage until it is marked as Completed.

Project Submittal

1. Confirm Project measures for each premise are completed
2. Go to the Current Status box at the top right of the project page
3. In the drop-down menu, select Submit
4. Click the **Submit** button
 - a. Submission of project confirmation will appear
 - b. Project status will be Submitted



5. You will receive an automated email confirmation of Project submission.

Depending on the information entered, the project may be flagged for Pre-Approval. Projects will be flagged if they are Multi-Family, the Premise Build Date is outside of the program parameters, or if the project is flagged as potentially having the same measures performed in the history.

Market Actors – Submitting Projects via Batch Actions

1. Navigate to the project list
2. Filter the list to only include Res/HtR projects and only projects in Work Completion Pending status
3. Ensure all projects displayed have all required information needed to be submitted
4. Select the projects desired to be submitted
5. Click on the Batch Actions drop down menu
6. Choose Submit
7. Click Go

[+ New Project](#)

Batch Actions

Submit

Show 10 entries [Print](#) [Excel](#) [CSV](#)

<input type="checkbox"/>	ID	Project Name	Program Name	Year	Status	Date Submitted	# of Premises	# of Measures	kW	kWh	Incentive
Applied Filters: Residential Standard O... x Clear All Filters											
<input checked="" type="checkbox"/>	20242	20242 - Tester DaTest - 800 Test St Testville, TX 78521 MF	Residential Standard Offer Program	2016	Work Completion Pending	4/8/2016	2	4	4.341	13,413.62	\$2,422.70
<input type="checkbox"/>	30261	30261	Residential Standard Offer Program	2016	Created		1	0	0.000	0.00	\$0.00
<input checked="" type="checkbox"/>	30263	30263 - TESTING Fields - 123 Testing St. Testerville, TX 77788 SF	Residential Standard Offer Program	2016	Work Completion Pending		1	0	0.000	0.00	\$0.00
<input type="checkbox"/>	30264	30264 - Timmy Tester - 583 Testing St Testerville, TX 78701 SF	Residential Standard Offer Program	2016	Submitted	7/22/2016	1	1	0.810	195.00	\$244.35
<input type="checkbox"/>	30272	30272	Residential Standard Offer Program	2016	Created		4	0	0.000	0.00	\$0.00

8. A modal will display that states what the batch action will accomplish
9. Click Submit
10. Confirmation will appear

Submit (2 selected)

Selected Work Completion Pending projects will be Submitted at their current incentive and savings amounts.

Project Denied/Sent Back

Projects may be denied or sent back by utility administrators due to a variety of reasons. You will receive an automated email if and when these actions take place that will contain administrator notes on why the project was sent back or denied.

If a project is denied, you may contact the utility to determine if next steps are necessary.

If a project is sent back, please review the notes on the project. If steps are taken to remedy the issues with the project, the project may be re-submitted by the Market Actor for another review.

